



INTERSTATE TAXI TRUCKS

22-Jun-05

PO Box 398
Knoxfield
VIC 3180
Phone: (03) 9800 3333
Fax: (03) 9887-8734

Williamstown VIC 3016

Dear Mr

N655AJT8245

Thank you for moving with our Removal Service.

We are always very interested in feedback regarding the quality of your Removal.

If you wish to make a comment, please complete the Quick Questionnaire below and return it to us FREE, addressed to:

Removal Services
Reply Paid 398 (No Postage Stamp Required)
KNOXFIELD VIC 3180

- 1. Was the driver on time? Yes No
- 2. Was the removal crew friendly and well presented? Yes No
- 3. Were your possessions treated gently and efficiently? Yes No
- 4. Can you suggest any improvements or alterations? Yes No

5. Will you be recommending us? Yes No

6. How did you hear about us?
YELLOW PAGES.

7. Other Comments?

- ① GOOD CUSTOMER SERVICE - PROFESSIONAL COMMUNICATION.
- ② ONE PROBLEM - OVERCHARGED \$2 ABOVE QUOTE AFTER TWICE INFORMING YOUR STAFF, HOWEVER, I WAS VERY HAPPY WITH THE SERVICE.